

Adding a New User

When **adding a new user** you'll add and choose all the settings including **account type**, **user groups**, and of course **product access** and **administrative roles and permissions**. Adding someone new to the system is a task that you'll likely perform frequently -- as someone new joins your organization.

Click **Add a user**



Add a user

Add Personal Information

1. First and Last name
2. Email address
3. Account type
4. User Groups (optional)

Select **Product access & roles**

5. Product Access
6. Select Role (when available)

Select **Administration roles & permissions**

7. Disable permissions not needed

Click **Save**

Email Address

This is the address that the welcome email will be sent to and it will also be the user's permanent **username** for logging into the system.

The address supplied **must be a valid account** that is **unique**.

Account Type

Standard Users will have access to the ZOLL online home page plus any **Product Access** you select.

System Administrator will have full control over the entire ZOLL Online platform by default.

User Groups

Assigning users to groups such as **Pre-Billers**, **Field Supervisors** or **QA** will help with defining their roles and assigned permissions easier in the various products.

Product Access & Roles

Select access to the specific products using the **Product Access** drop-down. It's a simple **Yes** or **No** selection.

Some products like Billing and ePCR have role specific options.

Administration Roles and Permissions

Selecting **System Administrator** as the **Account Type** automatically gives the user full control over the entire platform which means that all of the checkboxes here will be active.

You'll need to identify which checkboxes need to be enabled or disabled for each user.

After you click **Save**, the new user's **employee record** is created and they will be sent an email to log in with a temporary password.

After the employee logs in, changes their password, and accepts Terms Of Service, their **Account activated** status on the **Users Account** page will change to **Yes** and they are able to use the system.

Add a user

User will be allowed to use the products enabled for them.
Areas marked with an * are required.

Personal Information

First name* Richard
Last name* Sanders
Email address* rsanders@acme-fire-ems.com

Account type
Standard user
Standard user
System administrator

User Groups
Select group
Billing
Cardiac Arrest
EMS Provider
General QA
Supervisor Review

Product access
No

Administration roles & permissions
CaseReview Premium roles & permissions
Checklist roles & permissions
ePCR roles & permissions

Product access
No

Allow Dispatch
Delete PCRs
Medic
Reviewer

Save Cancel

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Add a user

Add Personal Information:

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2. Email address
3. Account type
4. User Groups (optional)

Product Access

5. Product Access
6. Select Role (when available)

Administration roles & permissions

7. Disable permissions not needed
8. Click Save

After you click **Save**, the new user's employee record is created and they will be sent an email to log in with a temporary password.

After the employee logs in, changes their password, and accepts Terms Of Service, their **Account activated** status on the **Users Account** page will change to **Yes** and they are able to use the system.